

The purpose of the following survey is to gather basic background information from DMPL patrons seeking connections to community resources and social services.

By participating in this survey, you are aware of the following:

ALL INFORMATION IS CONFIDENTIAL AND WILL NOT BE USED IN ANY WAY OTHER THAN THE USE OF ENHANCING SERVICES FOR PATRONS AT THE DES MOINES PUBLIC LIBRARY.

Connect with the Outreach Project at the Central Library



The Des Moines Public Library partners each week with area organizations to connect people with community resources and offer support to those in need at Central Library, 1000 Grand Ave.

For more information on The Outreach Project, please contact:

Ashlan Lippert, LMSW
DMPL Community Resource Specialist
515-201-9823 | AELippert@dmpl.org

MONDAYS & FRIDAYS | 1-3 PM
CENTRAL LIBRARY 1000 GRAND AVENUE



dmpl.org | 515.283.4152



USE DART TO GET TO THE LIBRARY!



DES MOINES
PUBLIC LIBRARY

1000 Grand Avenue
Des Moines, IA 50309
515.283.4152
dmpl.org



DES MOINES
PUBLIC LIBRARY

Social Service Needs Assessment



Name: _____

Phone: _____

Email: _____

Best times to reach you: _____

1. Do you currently live in Des Moines or a surrounding city?

- Yes
- No

*If no, in what city do you currently live?

2. What is your current housing status?

- Apartment/home
- Transitional housing
- Supportive housing
- Emergency Shelter

Please list shelter: _____

- Living with a friend or relative
- Homeless
- Other _____

3. How often do you visit the library?

- Never
- Less than once a month
- 1-3 times a month
- Once a week
- 2-3 times a week
- 4-7 times a week

4. Are you or anyone in your household experiencing any of the following?

- Homelessness
- Food insecurity
- Mental Health crisis
- Domestic Violence
- Unemployment
- Other _____

5. Which of the following resources are you or someone in your household needing assistance with? (Check all that apply)

- Food or Meal Assistance
- Shower or Laundry Services
- Clothing Assistance
- Housing
- Emergency Shelter
- Employment/Training Services
- Educational Services
- Social Security Assistance
- Mental Health and Counseling Services
- Substance Use Services
- Transportation
- Caregiver Resources
- Health Care
- Child Care
- Medicare/Medicaid
- Family Planning
- Legal Assistance
- Utility/Rent Assistance
- Assisted Living/Nursing Facility
- General Financial Assistance
- After School Programming

What other concerns do you have that are not listed on this form? Write N/A if you have no additional inquiries.

If you do not feel comfortable answering any of the questions listed above, please feel free to speak privately with the Community Resource Specialist, Ashlan Lippert, LMSW, at 515-201-9823 or email at aelippert@dmpl.org. We appreciate your time and participation.