INSIGHT DES MOINES PUBLIC LIBRARY





A family browses for books inside Franklin Avenue Library. Aaron Gernes/Des Moines Public Library

ONE YEAR INTO THE PANDEMIC, SIGNS OF NORMALCY AT DMPL

When the Des Moines Public Library first closed its doors in March 2020 as the COVID-19 pandemic first swept through Iowa, few could have guessed it would be more than a year before the buildings would open to the public for full days again.

As of press time, all six Des Moines Public Library buildings planned to open for in-person services in late March for full days Monday through Saturday. COVID numbers continued to decrease into the early spring in Des Moines, and the library moved into a new, more complete phase of reopening — after nearly a year of no services being offered, then curbside pickup, then a combination of curbside pickup and limited "DMPL Express" in-person services inside the buildings.

ONE YEAR INTO THE PANDEMIC, SIGNS OF NORMALCY AT DMPL (CONTINUED FROM PAGE 1)

"We have had a lot of patrons excited for us to reopen more extended hours, closer to what we offered prior to shutting down," said Susan A. Woody, Des Moines Public Library Director. "As more people are vaccinated and cases continue to decline, we're excited to be able to provide more people access to our important services."

Anyone entering the library will still be required to properly wear masks and social distance. Browsing and public computer use will still have time limits. Programming will remain virtual. Curbside pickup will continue with limited hours at all locations (except Central Library, where the pickup window will be available all day).

But a sense of normalcy is slowly returning — as are library users. And library staff will smile (under their masks) and greet customers as they walk in once again.

Staying open for in-person services for full days, in addition to giving readers more chances to browse and pick out books, also is vital for maximizing access to public computers and free internet — essential services only the library can provide.

"People in our community rely on using our public computers to utilize job and career readiness tools as well as to connect digitally with friends and family," Woody said.

Branches have taken safety measures in order to assure safe usage of public computers. In some cases, that means computers were moved and spread out. In other cases, some computers have been turned off to ensure there is distance between users. Computers are also cleaned between uses.

As the number of vaccinated people increases and the weather gets warmer, library administrators will be keeping an eye on current COVID-19 case numbers and continue to make changes and increase available services and programs.

More information about library hours, changes, and more can always be found on our website, **dmpl.org**, as well as on our social media feeds: Des Moines Public Library on Facebook, @dmpl on Twitter, and @desmoineslibrary on Instagram.

RESOURCE SPOTLIGHT: LEARNING AND RESEARCH TOOLS

The Des Moines Public Library's digital learning databases help you find full-text sources when you need help learning something specific. With just a few keystrokes you can find resources to help your children in school and so much more! We provide library cardholders the tools they need to prep for everything from the ACT to the GRE to exams for trade certifications like plumbing and electrician work.

Here are a few resources to help you out:





Credo Research

When you've been assigned a project on a topic you don't know much about, Credo Research is the perfect place to start. This database lives up to its name, with more than three million articles from a wide range of publications and professional journals. It's easy to use; just search for the topic and subject to find the information you need.

Learning Express Library

Learning Express Library is a resource for each step in your educational and professional journey. It starts with the School Center, where elementary, middle, and high school students can find supplemental resources to improve their reading, math, science, and social studies skills.

Getting ready for college? Find tutorials, preparation eBooks, and practice exams for the ACT, SAT, and more than a dozen AP courses.

Looking at a new career? On Learning Express Library, you'll find practice exams and preparation eBooks for a variety of careers, including electrician, plumbing, nursing, cosmetology, culinary arts, EMS, and more. You'll also get tips on resume building and job interviews.

Whether you need help for a school project or you're just curious to learn more about a topic, your first step should be to check our digital learning tools. Go to **dmpl.org/learning** to get started.

5 other things to do at dmpl.org right now:

 Find book lists and listen to podcasts on the DMPL Blog!



2 Ask our librarians for help finding your next great read by using Book Chat!



3 See what programs are coming up on our events page!



4 Learn a language using Mango!



5 Start crafting with Creativebug!



AVID FINDS SUCCESS WITH VIRTUAL FORMAT

This year's Authors Visiting in Des Moines series shifted to Zoom due to COVID-19, but the library quickly learned that fans of the series didn't seem to mind.

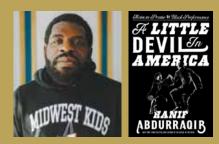
Thus far, the response has been tremendous. More than 200 guests attended the January program, featuring Adam Higginbotham, and more than 350 attended the February event featuring Robert Kolker. The March event with best-selling novelist Tayari Jones, organized in collaboration with the DSM Book Festival, was trending toward a high number of attendees as of press time, as well.

Though we miss having people at our live events to see the authors speak, meet them face-to-face, and get books signed, there are certainly some advantages to the virtual programs.

For our patrons, there are less physical accessibility concerns. In-person programs means driving to the site, parking, and finding a spot before the program begins. With virtual programs, you register in advance and just click the link in the email. Some technological barriers that may have been an issue in the past have been lessened over the course of the COVID-19 pandemic, as more people have adapted to the use of technology like Zoom.

There are three AViD events left in 2021. See the schedule below for more details, and for more information, go to dmpl.org/avid.





HANIF **ABDURRAQIB** WED, APRIL 14, 7:00 PM



IBI **ZOBOI** TUE, MAY 11, 7:00 PM





ELIN HILDERBRAND WED, JUNE 9, 7:00 PM

ALL EVENTS VIA **ZOOM**

*Registration required. Registration opens approximately one month prior to each event. Register at dmpl.org/avid.

PRAISE FOR AVID FROM VIEWERS

I usually attend AViD with my girlfriends. We texted each other through the program since we couldn't all get together and watch the program. The "group" aspect was nice. — Sara T.

I love being able to participate in this program from home. After a busy day, to be able to sit in the comfort of my chair and eat and drink while watching was wonderful. – **Nancy E.**

I really liked the convenience of attending this one virtually. It was super easy to ask a question and I was happy that the moderator shared it. – **Wendi H.**

It was a nice way to safely attend an event that I would have in person. I am very grateful to the library for continuing to have services throughout trying times! – **Ashley H.**

I thought it was very well done given the pandemic circumstances. It might be nice to livestream future in-person author visits for those unable to visit in-person! – **Lee Ann B.**

Library Announces its New Mission and Vision

Following a year-long strategic plan process, the Des Moines Public Library Board of Trustees has approved a new vision and mission statement, list of core values, and motto for the library. These may seem like small updates, but in reality these words will set the agenda and path forward for the library as it aims to evolve with its community and their needs.

MISSION: To strengthen our community by connecting people with ideas and the tools they need to enrich their lives.

VISION: To create a stronger, more dynamic Des Moines where everyone's potential is realized.

OUR CORE VALUES

- We believe reading improves lives.
- We are committed to our valued customers and partners.
- We cultivate and celebrate our inclusive, engaged staff.
- We are champions for equity.
- We are passionate about literacy and lifelong learning.
- We are a safe and welcoming space for all.
- We are responsible stewards of public resources.
- We are ready to serve.

MOTTO: We inform and inspire the curious.

DES MOINES PUBLIC LIBRARY

WE INFORM AND INSPIRE THE CURIOUS STRATEGIC PLAN 2021-2023



HIGH-LEVEL INITIATIVES

- · Increase information and digital literacy
- Become a more diverse, equitable, and inclusive organization.
- Expand reach to underserved populations through outreach and partnerships.

MISSION

To strengthen our community by connecting people with ideas and the tools they need to enrich their lives

VISION

To create a stronger, more dynamic Des Moines where everyone's potential is realized.

The Des Moines Public Library has identified its top priorities following a year-long strategic plan process.

FEEDBACK FROM OUR FOLLOWERS!

We asked our Instagram followers how the Des Moines Public Library helped them during the COVID-19 pandemic, and how their usage of the library has changed. Here are some of the many answers we received:

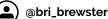




@nomadreader











@emilyslatteryphillips

"Reading is my lifeline through the pandemic. The library has been my saving grace. Thank you so much for offering curbside services! A lifesaver!"





@kburrier

"Love the expanded hours at the Central Pickup Window."





@cdfredrichs

"Getting books to read has helped keep me sane!"



"Book bundles, book chat,

moving the eMagazines to

Libby... y'all are one of the

MVPs during COVID"

@bookswithemandfrankie

"Thanks for all the ways you've pivoted to serve us and keep us connected to reading. As a mom, I also love the ongoing kids' crafts that have been handed out."

"I LOVE Book Chat. I've gotten some great recommendations and kids' bundles!"

DES MOINES PUBLIC LIBRARY FOUNDATION

Opening Doors. Books. Minds.



APRIL 7, 2021: LIBRARY GIVING

Join us to strengthen and support the Des Moines Public Library during this national celebration of public libraries. This past year during the pandemic, the Des Moines Public

Library met the challenges of serving you by expanding virtual programs, digital offerings, and curbside pickup. Library staff worked harder than ever to advance literacy, knowledge, and learning.

Give a gift today! Giving is easy in one of four ways:

- Use the enclosed donor envelope
- Make an online gift at dmpl.org/foundation and click on Donate Now
- Text 41444 to LIBRARYGIVING
- Call us at 515-412-0180

MEET THE NEW FOUNDATION BOARD OFFICERS



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Cory McAnelly Immediate Past President

NEW BOARD MEMBERS



Nicole Krueger, Associate Attorney, Davis Brown Law Firm



Amy Randeris-Schultz, Senior Audit Manager, LWBJ, LLP



Brianne Sanchez, Community Leader

CATHERINE WILLIAMS ENDOWMENT FUND



The Library Foundation has created a new endowment fund with the \$50,000 Catherine Williams estate gift. The Catherine Williams Fund will award \$3,500 each year to the Library for programming addressing racial justice and diversity. Catherine was an Iowa State employee for 33 years, beginning as a secretary and retiring in 1981 as Deputy Commissioner for the Iowa Department of Social Services.

She became the highest-ranking African American female in state government and one of the highest ranking in social services nationally. Throughout her career she advocated for racial justice and diversity.

THANK YOU TO OUR AVID SPONSORS

Since 2001, there have been 147 author events attended by 49,442 readers like you.

Des Moines Register



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Douglas and Deborah WEST



Books available for purchase and signing from Beaverdale Books.

YOUR GIFT CAN HAVE AN EVEN GREATER IMPACT

With gift matching opportunities, like company matching of charitable gifts or volunteer time, your giving will increase. Ask your Human Resources Office for the required forms.

Please consider a gift to the Des Moines Public Library Foundation.

Leave a legacy by designating a planned gift today – you will make a difference in the future. Planned gifts can show a lifetime of caring and be in the form of a bequest, gift of life insurance, stocks or annuities. Please contact Foundation Executive Director Dory Briles at 515-412-0180.

WE LOVE OUR DONORS! Kersti A. Rutledge Estate



The Library Foundation is grateful for the generous Kersti A. Rutledge \$16,231.32 estate gift. The gift was designated to the South Side Library in memory of Rutledge's stepfather, Alexander Sharp.

For a long time, a wish of the South Side Library has been to improve their study rooms by enclosing and soundproofing them. The Rutledge estate gift would cover

about half the cost of the construction project. In January, the Des Moines Public Library Foundation Board awarded the Library a grant of \$18,000 for completion of the project.

The construction has begun and will make the rooms more private for people to use for such purposes as interviewing online, discussing custody arrangements, conferencing with teachers, receiving feedback on supervised visits, and recording oral histories.

Brenda Hall, the South Side Library Supervisor, wrote: "Libraries commonly have private spaces for users to checkout to meet a variety of needs, but until now, South has lacked this private space. Once enclosed, one room will be dedicated to digital use and the other for small conferences. It will truly impact the community the South Side Library serves."

WATCH FOR 2021 TRIVIA SMACKDOWN DATE!



We are hopeful to meet in person this year. Please keep checking dmpl. org/foundation and our Facebook page for upcoming announcements!

HEARTFELT THANK YOU TO OUTGOING BOARD MEMBER

We sadly say thanks and goodbye to our outstanding board member Craig Sieverding, Chief Legal Officer at Iowa Clinic. for his board service.

Your Donations Make a Difference!

In 2020, with designated Foundation gifts, the Library purchased 2,133 new books and 13,125 digital circulations.

THANK YOU TO OUR DONORS

The following donations were received by the Des Moines Public Library Foundation from December 1, 2020 through February 28, 2021. We apologize for any errors or omissions. Please contact us, and we will make corrections.

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IN HONOR OF

"All the authors, toiling in silence, for the betterment of us all " Jennifer Wilson and Jim Hoff

Kate Aspengren Mary Lou Aspengren

Dory Briles and "her commitment to the Library" Dr. Katherine and

Andrew Hauser

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The Eastside Library in Honor of the Fabulous Staff

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Fall4Learning Scholarship Anonymous

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William Joseph Horner Carol L. Horner

Leanne and Robert Kennard James Walrath

Anna Kingery James C. Walters

The Library "What a great job the library is doing during Covid." Jamie and Scott Seitz

The Madison Children in Honor of our 3 children who love the Library Jenna and Aaron Madison

David Rowley Perry Klein

Nathan Seyfer GreenState Credit Union

Maggie White Kathryn Ferrentino Mary White

Matching Gifts Meredith Corporation Foundation: Matching Brian Wirt and Janet Figg

Voya: Matching Carissa Daughtry

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- **Spring Holiday Closures:** • April 4





Funding to print Insight is provided by the Des Moines Public Library Foundation.







CENTRAL LIBRARY TURNS 15!

celebrate this beautiful building's birthday!

Fifteen years ago this April, the Central Library opened its new doors in downtown Des Moines' Western Gateway Park area. The sprawling, 110,000 square-foot building, which replaced the original Main Library that opened in 1903 on the Des Moines Riverfront, was designed by famed London architect David Chipperfield, and helped redefine the architectural and cultural landscape of downtown Des Moines. Go to dmpl.org to read more about the building, see photos, and







Phone: 515.283.4152



Email: reference@dmpl.org

CENTRAL LIBRARY

1000 Grand Avenue

Pickup Window: Available during open hours

EAST SIDE LIBRARY

2559 Hubbell Avenue

Curbside Pickup: 10 AM - 1 PM Monday-Saturday

FOREST AVENUE LIBRARY

Curbside Pickup: 10 AM - 1 PM Monday-Saturday

Franklin Avenue Library

5000 Franklin Avenue

Curbside Pickup: 10 AM - 4 PM Monday-Saturday

NORTH SIDE LIBRARY 3516 Fifth Avenue

SOUTH SIDE LIBRARY

1111 Porter Avenue

10 AM - 5 PM Saturday

*Hours are subject to change due to COVID-19. Please visit dmpl.org for up-to-date hours and information on available library services.